Enfold Systems, Inc. Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.4 – September 2020

Name of Product/Version: Ploud 2.8
Product Description: Web Content Management System
Date: September 30, 2020
Contact information: info@enfoldsystems.com
Notes:
Testing applies to Ploud with standard theme. Website-specific themes and CSS will have to be tested for accessibility compliance by the organization deploying that Ploud site. Also, the content that is added to a Ploud site will have to be evaluated, especially when audio-visual materials are added. Testing with assistive technologies is done with English software versions only.

Evaluation Methods Used: WCAG/Section 508 Analysis and compliance tools. Testing is based on public knowledge of the underlying open source system.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at *http://www.w3.org/TR/2008/REC-WCAG20-20081211/*	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

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Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

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Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs**: Supports with Exceptions **Software**: **Authoring Tool**: Supports	**Web**: **Electronic Docs**: Some images in the documentation do not yet have descriptive enough ALT text descriptions. This is being worked on. **Software**: **Authoring Tool**:
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs**: Supports **Software**: **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs**: Supports **Software**: **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs**: Supports **Software**: **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs**: Supports **Software**: **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web**: Supports **Electronic Docs**: Supports **Software**: **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:

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1.3.3 Sensory Characteristics (Level A)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

1.4.1 Use of Color (Level A)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

1.4.2 Audio Control (Level A)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

2.1.1 Keyboard (Level A)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

2.1.2 No Keyboard Trap (Level A)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

2.2.1 Timing Adjustable (Level A)
Also applies to:
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
   ●
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

2.3.1 Three Flashes or Below Threshold (Level A)	**Web**: Supports **Electronic Docs**: Supports	**Web**: **Electronic Docs**:

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Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Software:
	Authoring Tool: Supports
		Software:
		Authoring Tool:

2.4.1 Bypass Blocks (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software) −
      Does not apply to non-web
      software
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs) −
      Does not apply to non-web
      docs
	Web: Supports
	Electronic Docs: Supports
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Authoring Tool:

2.4.2 Page Titled (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

2.4.3 Focus Order (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

2.4.4 Link Purpose (In Context) (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

3.1.1 Language of Page (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

3.2.1 On Focus (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

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Criteria	Conformance Level	Remarks and Explanations

3.2.2 On Input (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

3.3.1 Error Identification (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

3.3.2 Labels or Instructions (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

4.1.1 Parsing (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

4.1.2 Name, Role, Value (Level A)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports
	Electronic Docs: Supports
	Software:
	Authoring Tool: Supports
		Web:
		Electronic Docs:
		Software:
		Authoring Tool:

1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software)	**Web**: Supports **Electronic Docs**: Supports **Software**: **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web**: Supports **Electronic Docs**: Supports **Software**: **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web**: Supports **Electronic Docs**: Supports **Software**: **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web**: Supports **Electronic Docs**: Supports **Software**: **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	**Web**: Supports **Electronic Docs**: Supports **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Authoring Tool**:
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web**: Supports **Electronic Docs**: Supports **Software**: **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web**: Supports **Electronic Docs**: Supports **Software**: **Authoring Tool:** Supports	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:

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3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	**Web**: Supports **Electronic Docs**: Supports **Authoring Tool:** Supports	**Web**: **Electronic Docs**: **Authoring Tool**:
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	**Web**: Supports **Electronic Docs**: Supports **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Authoring Tool**:
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web**: Supports **Electronic Docs**: Not Applicable **Software**: **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Software**: **Authoring Tool**:
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web**: Supports **Electronic Docs**: Not Applicable **Software**: **Authoring Tool**: Supports	**Web**: **Electronic Docs**: **Software**: **Authoring** Tool:

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	
302.2 With Limited Vision	Supports	
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Not Applicable	

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302.7 With Limited Manipulation	Not Applicable	
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	

Chapter 4: Hardware

Notes: This section is not Applicable

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	**Heading cell – no response required**	**Heading cell – no response required**
402.1 General	**Heading cell – no response required**	**Heading cell – no response required**
402.2 Speech-Output Enabled	**Heading cell – no response required**	**Heading cell – no response required**
402.2.1 Information Displayed On-Screen	Not Applicable	
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
402.3 Volume	**Heading cell – no response required**	**Heading cell – no response required**
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	
403 Biometrics	**Heading cell – no response required**	**Heading cell – no response required**
403.1 General	Not Applicable	
404 Preservation of Information Provided for Accessibility	**Heading cell – no response required**	**Heading cell – no response required**
404.1 General	Not Applicable	
405 Privacy	**Heading cell – no response required**	**Heading cell – no response required**
405.1 General	Not Applicable	
406 Standard Connections	**Heading cell – no response required**	**Heading cell – no response required**
406.1 General	Not Applicable	

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407 Operable Parts	**Heading cell – no response required**	**Heading cell – no response required**
407.2 Contrast	Not Applicable	
407.3 Input Controls	**Heading cell – no response required**	**Heading cell – no response required**
407.3.1 Tactilely Discernible	Not Applicable	
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	
407.5 Timed Response	Not Applicable	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
407.8 Reach Height and Depth	**Heading cell – no response required**	**Heading cell – no response required**
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
408 Display Screens	**Heading cell – no response required**	**Heading cell – no response required**
408.2 Visibility	Not Applicable	
408.3 Flashing	Not Applicable	
409 Status Indicators	**Heading cell – no response required**	**Heading cell – no response required**
409.1 General	Not Applicable	
410 Color Coding	**Heading cell – no response required**	**Heading cell – no response required**
410.1 General	Not Applicable	
411 Audible Signals	**Heading cell – no response required**	**Heading cell – no response required**
411.1 General	Not Applicable	
412 ICT with Two-Way Voice Communication	**Heading cell – no response required**	**Heading cell – no response required**

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412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	

502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	**Heading cell – no response required**	**Heading cell – no response required**
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	**Heading cell – no response required**	**Heading cell – no response required**
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	**Heading cell – no response required**	**Heading cell – no response required**
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	**Heading cell – no response required**	**Heading cell – no response required**
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Supported	
504.2.2 PDF Export	Not Supported	
504.3 Prompts	Not Supported	
504.4 Templates	Supported	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	**Heading cell – no response required**	**Heading cell – no response required**
602 Support Documentation	**Heading cell – no response**	**Heading cell – no**

	required	response required
602.2 Accessibility and Compatibility Features	Not Supported	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x Section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	**Heading cell – no response required**	**Heading cell – no response required**
603.2 Information on Accessibility and Compatibility Features	Not Supported	
603.3 Accommodation of Communication Needs	Not Supported	

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